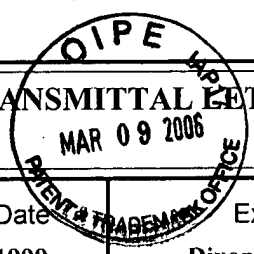


TFW 3639



AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. 0600-96761	
Applicant(s): Richard Ney					
Application No. 09/379,385	Filing Date 08/23/1999	Examiner Dixon, Thomas A.	Customer No. 24628	Group Art Unit 3639	Confirmation No. 1209

Invention: METHOD AND PROCESS FOR ACCUMULATING AND SUMMARIZING DATA FOR DEFINED TIME INTERVALS WITHIN A CUSTOMER INTERACTION SYSTEM

COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.
The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	28 -	28 =	0	x \$50.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x \$200.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 23-0920
 - ☒ Any additional filing fees required under 37 C.F.R. 1.16.
 - ☐ Any patent application processing fees under 37 CFR 1.17.
- ☐ Payment by credit card. Form PTO-2038.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

Signature

Dated: March 6, 2006

Jon P. Christensen
Reg. No. 34,137

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on March 6, 2006 (Date) Signature of Person Mailing Correspondence Abby Boone Typed or Printed Name of Person Mailing Correspondence

cc:



96761

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Richard Ney Art Unit: 3639

Serial No.: 09/379,385

Filed: August 23, 1999

For: METHOD AND PROCESS FOR ACCUMULATING
AND SUMMARIZING DATA FOR DEFINED
TIME INTERVALS WITHIN A CUSTOMER
INTERACTION SYSTEM

Attorney
Docket No.: 96761

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-0001

Sir:

In response to the Office Action of December 15, 2005,
please amend the above-identified application as follows: